



***e*** ***EPIC RESINS***  
***COMPOUNDS AND RESINS FOR INDUSTRY***

## ***Commitment to Excellence***

Epic Resins has been formulating compounds for industry since 1958. Quality, service, and competitive pricing have always been the key elements of our philosophy and the reasons for our continued growth. We believe that these elements are vital in maintaining the excellent relationships we've established with our customers.



## ***Epic Resins***

- Committed to serving you, our customer.
- Committed to the manufacturing of compounds that meet, if not exceed, your requirements.
- Committed to developing solutions for your compounding needs.
- Committed to continuous improvement. At Epic Resins we constantly strive to develop new products and applications, to improve existing products, to improve our manufacturing processes and to reduce our costs.
- Committed to providing you with 100% satisfaction.

***Our number one priority is serving you, our customer.***



## ***Commitment to Innovation***

Epic Resins Development and Quality Assurance labs are equipped with the latest in analytical testing equipment ensuring product consistency and superior technical support.

Epic Resins creates products based on your specifications and requirements. We work directly with your engineering and manufacturing departments, enabling us to provide you with cost effective solutions to your engineering and manufacturing needs.



## ***Technology... Performance***

Large capacity mixing vessels help ensure product consistency, allow for shorter lead times, and improved manufacturing efficiency.

## ***State-of-the-art Manufacturing Facility***

- Helps to consistently deliver your products on-time, without delays.
- Reduces costs and increases efficiencies by improving cycle times.
- State-of-the-art temperature, humidity, and air purification system throughout the facility enhances product quality, shelf life, and the work environment.

## ***Employee Involvement***

Employees receive hands-on training that helps them to immediately become involved in developing and improving work procedures, product quality, product performance, and worker productivity.



## ***Superior Customer Support***

Knowledgeable and courteous customer service representatives are ready to answer questions and process your orders. Order confirmations are sent within 24 hours and shipment tracking is made easy when we e-mail you the tracking numbers of your packages when they ship from our facility.



## ***Epic Resins is customer focused***

A highly trained sales staff with the necessary technical knowledge to assist you in choosing the right product for your application.

A customer support staff that works in tandem with you and our sales staff, providing communication channels to get the job done right.

A Research and Development group that has the technical ability, tools, and experience to analyze your application needs, troubleshoot existing problems, and recommend product solutions to satisfy your requirements.

A Quality team that utilizes our ISO 9001:2000 and ISO 14001:2004 registered management systems to ensure quality throughout our manufacturing process.



## Warehousing & Shipping

Efficient layout of our warehouse in Palmyra, WI means that whether you want 1-gallon pails, 5-gallon pails, 55-gallon drums, or 275 gallon totes, they will be ready at your request. We have the experience and expertise to ship our product around the world. Your product will be prepared to ship using protective packaging to ensure product quality and integrity during transit. We will package your material to your specific needs. We will fill cartridges or put bar coding or any other special labeling that you require on your packages.



## ***EPIC RESINS – A History of Looking to the Future***

Founded in 1958, Epic Resins is one of the oldest formulators in North America. With a history of innovative products, we continue to lead the industry with epoxy and polyurethane technologies.

Our operating philosophy is based on listening to our customers' requirements and developing value-oriented process solutions to meet their operating requirements. We focus on building long term partnerships to provide the proactive product development, technical service, supply consistency, sales service and total value to give a competitive advantage to our customers in their respective markets.

In 1994, Epic Resins built a state-of-art manufacturing facility in Palmyra, Wisconsin. Computer & environmentally controlled manufacturing systems enhance product quality and batch to batch uniformity. Large and variable batch production equipment enhance cycle times to optimize delivery times, increase operating efficiencies and reduce costs. This new facility allowed us to increase our capacity as well as the opportunity for future growth and expansion. In 2005, Epic Resins expanded the facility by adding production and warehousing capacity as well as a tank farm for raw materials.

Epic Resins management system is certified to ISO 9001:2000, as well as the environmental management standard, ISO 14001:2004. Epic Resins has also partnered with the Environmental Protection Agency (EPA) as a member of the Performance Track Program.

Our number one priority as stated in our quality policy is to serve you the customer. Our continued growth and constantly improving our technical capabilities bears this out. Whether you are looking for epoxy or polyurethane structural adhesives, potting and encapsulating compounds, filter potting and molding compounds, composite compounds, electrical and insulating varnishes, coatings, or laminating systems, Epic Resins would like to supply you with the product for your specific need.

## ***Quality Policy***

Epic Resins will strive to manufacture products that will satisfy our customer's needs by conforming to mutually agreed upon requirements. Understanding, fulfilling and communicating these requirements are a joint responsibility of each employee and each of our suppliers of products.

We are committed to a continual improvement in our overall quality performance, serving the customer is our priority one. We are committed to complying with relevant environmental regulations and to preventing pollution.

  
Daniel W. Veenhuis, President



ISO 9001 : 2000



Certificate No. 02696

## ***EPIC RESINS***

600 Industrial Blvd.

Palmyra, Wisconsin 53156

Ph: 262-495-3400 Fax: 262-495-3410

Outside Wisconsin: 1-800-242-6649

[www.epicresins.com](http://www.epicresins.com)

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